

# Improvement Objectives

## **IO3 - Develop an effective and accessible Youth Service that supports the personal and social development of young people.**

### Summary

The Welsh Government demonstrated their commitment to youth work by publishing the National Youth Work Strategy in February of this year. The CCBC Youth Service will focus on delivering in response to this through the Caerphilly Youth Service Strategy and Operational Plan 2014- 2019 to ensure a consistent drive on the previous year's achievements but in a more specific and measurable way.

Effective youth work practice can build the capacity and resilience of young people. Youth Services have a strong track record in engaging young people in positive activities that are participative, empowering and encouraging. Through non-formal and informal learning, which supports personal and social development, Youth Services help young people to develop the skills and qualities they will need in adulthood.

The improvements that have taken place between 2013 and 2015 have provided a strong foundation from which to continue developing effective youth work practices. This is an important area of work for the authority, and a joined up approach in supporting young people to reach their potential has been recognised as area for on going development which will be reported through the annual service plans. Elements of this work will also be captured as part of the new suite of improvement objectives, one of which focuses on improving outcomes for all learners, particularly those vulnerable to under achievement.



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### **2014-15 End of Year Progress Summary:**

All actions linked to the Improvement Objective are complete and overall, performance indicators are achieving the targets set. The only exception relates to EDU002i, which is a national indicator measuring the pupils who leave school without an approved external qualification. The EAS (Education Achievement Service) has undertaken the role of challenging all secondary schools to improve performance, which includes this measure.

The overall the Directorate have assessed the objective and judged it to be **successful** for the year 2014/15.

### **2014-15 Six Month Progress Summary:**







At the midyear point all actions have progress made against them, and each one is progressing in a timely manner for completion in March 2015. For this reason the Directorate class the current status of the improvement objective as **successful**.

### **2013/14 End of Year Progress Summary:**

We assessed this objective and judged it to be **successful** for the year 2013/14.


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#### Actions




Title	Comment	RAG	Overall Status	% Complete
A1 Consult, publish and implement the Youth Service Strategy	<ul style="list-style-type: none"> <li>- Following consultation and refinement, publication was made in January 2015, with implementation of associated operational plan following.</li> <li>- Officers have prepared an annual progress report on the outcomes and impact on the objectives and tasks in the operational plan.</li> </ul>		Complete	100
A2 Increase the numbers of young people engaged by the Youth Service in comparison to the youth population	<ul style="list-style-type: none"> <li>- The number of contacts (visits) has increased from 64,033 in 2013/14 to 71,541 to 2014/15, which is an increase from 8.2 average visits per registered user in 2013/14 to 11.3 in 2014/15.</li> <li>- The Youth Service has a responsibility to deliver universal and targeted youth work in line with the above strategy. Lead workers have focused on supporting young people who are the hardest to reach which requires more quality and intensive intervention.</li> <li>- The Youth Service is currently identifying savings in line with MTFP. Officers are attempting to reduce expenditure which has a minimum impact on front line delivery but there is a risk that significant reductions will prevent us from increasing our engagement in the future.</li> </ul>		Complete	100
A3 Introduce a "Youth Work in Schools" project to engage young people experiencing poverty and deprivation, to improve	<ul style="list-style-type: none"> <li>- Youth Work in Schools had been introduced into 4 (Lewis School, Pengam, Pontllanfraith, Rhymney and St Martin's) schools as a pilot project and this has secured additional funding for 2015-16: This will be delivered via a refined management structure.</li> <li>- The outcomes and impact of the project will not be fully realised until the end of the academic year but has nevertheless achieved all Welsh Government targets to date.</li> </ul>		Complete	100
A4 Increase the numbers of young people securing non-formal learning qualifications.	<ul style="list-style-type: none"> <li>- A number of young people at any given time are enrolled on national accreditations and are undertaking modules and credits, working towards final accreditation.</li> <li>- Alongside more standard forms of accreditation such as Agored, Asdan and Duke of Edinburgh, the Youth Service offers children and young people the opportunity to engage in a number of achievement-related activities that enrich their lives and reduce barriers to learning. An example of this is the Junior Youth Leadership programme, delivered from July 2014-January 2015 with 11 young people gaining accreditation. Further delivery is scheduled for Autumn 2015.</li> <li>- A young person has been employed initially through the Passport Programme as an apprentice youth worker. This young person is currently undergoing a work based learning placement within the Youth Service, He has secured a contract for a year experience, the opportunity to secure qualifications and potential career advancement within this field of work.</li> </ul>		Complete	100
A5 Improve equality of access to Youth Service provision, by widening delivery of Youth Work. Expand youth work methodology and settings in order to meet the needs of young people.	<ul style="list-style-type: none"> <li>- Partnership established with schools and Communities First to deliver Youth (and Family) Workers in Schools Programme, as referenced in A3.</li> <li>- Delivery has been extended to include Caerphilly town centre, and current discussions in relation to a partial service restructure includes the widening of delivery options, to include more flexible, outreach methods.</li> </ul>		Complete	100
A6 Refining methods of data collection, embracing current technology and aligning with other educational data, to better track the engagement and progression of young people.	<ul style="list-style-type: none"> <li>- Officers have developed a MIS structure that is compatible with Educational, National and Regional youth Service data collection methods. This has reached the point of operational use.</li> <li>- Additionally, an electronic identification system has been introduced to aid schools and key officers to target appropriate intervention and support NEETs or potential NEETs (Not in Education, Employment or Training).</li> <li>- A Caerphilly Information Sharing Protocol has been written and ratified by the endorsing body (WASPI). This will enable offices to share information and assist young people to secure destinations and realise their potential.</li> </ul>		Complete	100

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#### How much did we do?

Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
Number of Young People engaged by Youth Services	6347.00	6100.00	4100.00		7848	The performance of last year (2013-14) is inclusive of circa 1900 young people who were engaged by the youth service, and are now engaged by other grant youth projects. In addition to this indicator the number of contacts (visits) has increased from 64,033 in 2013/14 to 71,541 to 2014/15, which is an increase from 8.2 average visits per registered user in 2013/14 to 11.3 in 2014/15. This identifies that young people are using the

#### How well did we do it?

Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
% local inspections of selected youth service projects and clubs graded as adequate or above (wording revised 13-14)	100.00	100.00	90.00		75	This PI changed its name in 2014/15 from "% of peer observations judged as good or above all youth service provision based on a planned observation cycle per year."
Customer Satisfaction - Youth Services - % Young People rating the quality of service to be good or above (Annual)	93.00	90.00	80.00		90.00	93% of young people said they were Very Happy or Happy with the Service, 6% of young people marked it as "OK" and 1% marked Unhappy.
Percentage of pupil attendance in secondary schools (EDU016b)	92.94	93.50	92.00		92.02	The provisional data indicates the attendance is 92.9%. This will be confirmed via the publication of PAM data.

#### Is anyone better off?

Title	Actual	Target	Intervention	RAG	Result 12 Months Ago	Comment
% of 16 year olds who are not in education, employment or training (NEET) in October (Yr 11)	3.50	4.00	4.40		4.4	This is a reduction of 0.9% on the previous year (4.4%), and is the 3rd successive year of improvement. The Wales percentage for 2014/15 was 3.1%.
The percentage of pupils (including those in local authority care) in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification (04a EDU002i)	1.00	0.30	0.40		0.4	This figures is calculated from 22 people who left without a qualification from a cohort of 2152.